



RENTAL CONDITIONS ROAD BEAR RV

Camper rental includes

Included in the rental amount are: Public Liability Insurance (Insurance up to \$1,000,000 toward 3rd party claims); Premium VIP coverage (includes secondary and comprehensive and collision coverage for the rented vehicle with a deductible of \$1,000 per accident), Uninsured Motorist, Windshield & Glass damage, Vehicle theft and fire, Vandalism.

Exclusions

Not included in the rates are: Mileage, Preparation fee, One-way fees, Convenience kits, Camping chairs, Generator use, Applicable local fees and taxes.

Deposit and Credit card

A security deposit of \$1,000 will be authorized on the main driver's credit card. The security deposit is equal to the deductible and will be issued per accident. Accepted credit cards are: VISA, Master/Euro, and American Express.

Cancellations

Cancellation of a confirmed reservation is subject to a cancellation charge.

- 60 calendar days or more prior to rental date: \$100
- 59 to 30 calendar days prior to rental date: 20% of the nightly rental charge + one-way fee if applicable
- 29 to 15 days prior to rental date: 50% of the nightly rental charge + one-way fee if applicable
- 14 to 0 calendar days prior to rental days 100% of the nightly rental charge + one-way fee if applicable
- < 0 days prior to rental date: No refunds are made for unused vouchers.

Sales Tax

Sales tax is included in all prepaid items. All locally paid options and items are subject to sales tax.

Local / Additional options

Costs of additional items which are to be paid locally, local surcharges and mandatory fees may vary and are subject to changes. The cost is only indicating, because the actual amount might change during the course of reservation up to the point of pick-up. Any difference caused by exchange rate fluctuations is the renter's responsibility.

Driver requirements

All drivers must be 25 years of age or older and hold a valid driver's license for at least 1 year. If the driver's license is not in English an International Drivers License is required. A maximum age of 79 applies. Drivers between 21-24 require prior authorization.

Minimum rental days

A 7 night minimum applies to all rentals.

One-way rentals

One-way rentals are on request. Additional charges are applicable for one-way rentals.

Booking amendments

One free change per booking, A penalty of \$50 will be levied per change thereafter.

Airport Hotel Transfers

Vehicles cannot be picked up on the day of arrival. Overseas customers are recommended to spend the first night at an airport hotel. Clients must call the rental station upon arrival or on the day of pick-up between 8.00 am and 10.00 am at the latest to schedule the transfer time and place. Transfers are provided from and to airport hotels at LAX/SFO/OAK/LAS/DEN/EWR. Return Transfers (after drop-off of the vehicle) are provided to the following airports: LAX/SFO/OAK/LAS/DEN/EWR. All transfers will be provided between 11.00 am and 1.00 pm at latest.

Hours of operation

Monday through Friday from 8.00 am to 1.00 pm or during season as required). All stations are closed on Sundays and all statutory holidays.

Returning the vehicle

Vehicles must be returned at the agreed date of drop-off between 8.00 am and 10.30 am. A charge of \$30 per hour or \$300 per night applies for late vehicle return. No return transfers can be offered after 11.00 am.

Mileage

The rental amount is excluding mileage. Mileage may be pre-purchased in 500 miles increments. Mileage exceeding the restriction will be charged locally for \$0.39 per mile ex. tax.

Preparation Fee

Each booking is subject to a Preparation fee to cover cleaning and preparation of the vehicle.

Convenience Kits

Convenience kits are offered per person travelling with a maximum charge equal to 4 kits and must be pre-booked (free of charge for children up to 6 years). The Convenience kits contain Bedding, Vehicle and Kitchen -equipment.

Camping chairs

Camping chairs are (subject to availability) calculated per chair, per rental.

Generator

All vehicles are equipped with a generator. Usage of the generator is subject to a fee of \$3 per hour and will be charged at time of drop-off of the vehicle.

Colorado Road Safety Fee

All vehicle pick-ups in Denver are subject to a Colorado Road Safety fee of \$2 per night with a maximum charge of \$90 per rental.

New Jersey Security Fee

All vehicle pick-ups in New York are subject to a New Jersey Security Fee of \$5 per night with a maximum charge of \$140 per rental.

Vehicle Substitution

If for any reason the booked vehicle should not be available, ROAD BEAR RV reserves the right to

substitute a higher-rated vehicle at no additional cost. Should a lower-rated vehicle be substituted, the liability is limited to the refund of the gross rate difference of the two vehicles with maximum charge of \$140 per rental.

RESTRICTIONS

Pets: Pets are not allowed.
Smoking: Smoking is not allowed in any vehicle. \$250 cleaning/deodorizing fee applies.
Mexico: Traveling into Mexico is not permitted.
Death Valley: Traveling into Death Valley is not permitted between June 15th and September 15th
Alaska: Traveling within Alaska, Yukon and/or NWT is permitted. ROAD BEAR must be advised at the time of reservation.
Other: Private-, gravel-, dirt- or logging roads and other non-public roads, beaches, etc.
Inner city of New York / Montreal & Quebec City (Canada)

>>ROAD BEAR RV will hold the customer responsible for accidents or mechanical breakdowns occurring in a travel restricted area.

Gasoline, propane and oil

The cost of gasoline, oil and propane is not included and ROAD BEAR RV does not assume responsibility for estimates of consumption. All vehicles are delivered with full tanks and the customer is expected to return the vehicle with full tanks or will be charged accordingly.

Maintenance

The customer is responsible for checking engine oil and coolant levels at each refueling as well as reporting mechanical failures immediately. Coolant refills and authorized repairs will be reimbursed upon return of the vehicle and presentation of all receipts (see mechanical breakdown). It is the driver's responsibility to operate the vehicle in a safe manner and to exercise all caution possible.

Mechanical breakdown

For maintenance & repairs exceeding \$50 the customer must call the ROAD BEAR RV 24-hour toll free telephone assistance to get an authorization. Non-authorized invoices over \$50 will not be reimbursed. Receipts must be presented for reimbursement. Customer will be held responsible for mechanical damage due to negligence in operation and/or maintenance.

In the event of an accident

- The customer must obtain a local police report as provided by the attending police officer investigating the accident. An accident report form is supplied to the customer and is located in the vehicle along with the registration- & insurance papers.
- ROAD BEAR RV must be notified as soon as possible. A full-written report along with the other party's name, address, phone number and driver's license number on the supplied accident report form will be required upon return of the vehicle.
- All documents relating to the accident must include a police report- or identifying number.
- Insurance coverage may be void if the above instructions are not followed.

Cleaning Fee

The clients are responsible to return the vehicle with the interior cleaned and holding tanks dumped. The vehicle outside does not require cleaning by the customer. Cleaning- and/or dumping charges will apply as posted at the drop-off location.

Parking/Traffic Violations

It is the clients responsibility to report and pay for all parking/traffic violations at check-in. Failing to report these violations at drop-off will cause a charge of an administrative fee of \$100 plus the fine (including all late charges) to the clients credit card.