



RENTAL CONDITIONS MOTURIS RV

Camper rental includes:

Included in the rates are VAT, sales tax, 60 miles per day. All vehicles include a standard kit: Water Hose, Sewer Hose, Operator's Manual, Campground Guide, Road Atlas, KOA Atlas, 110v Adapter, Flash-Light & Batteries, First Aid Kit, Screwdriver, Fire Extinguisher

Deposit/Credit Card

A credit card deposit in lead drivers name is required at time of pick up. The deposit is \$1,000 and only possible by credit card. Cash or debit cards are not accepted. The supplier cannot be held responsible for any currency variations when returning the deposit.

Cancellations

- Up to 42 days prior to rental date 10% of rental price with a minimum of €200.
- 41 to 29 days prior to rental date 30% of rental price.
- 28-15 days prior to pick-up date 50% of the rental price.
- 14-1 day before pick-up 75% of rental price will not be refunded.
- Cancellation on the departure day or no-shows will not be refunded.
For one-way rental cancellations the full one-way drop off charge plus taxes will be added to the regular cancellation charges.

Personal liability

The personal liability is: \$2,500 for all categories. The insurance is invalid when the client appears to be negligent.

Age restrictions

The minimum age is 21 years; there is no maximum age.

Drivers license

All drivers need to be in possession of a valid driver's license for at least 1 year.

Additional Drivers

Additional drivers can be added locally to the rental agreement, free of charge.

Minimum rental period

The minimum rental period between 7 days.

One ways

This service is on request because of availability and possible extra charges. The minimal rental period for this service is 7 days. There's no charge between 1 November and 1 April.

Change of reservation

Any modification of reservations is subject to a €25 handling fee.

Hotel transfers

Early pick-up: Moturis offers early hotel transfers at 7:00 am from designated hotels to the rental station (no additional charges). All overseas customers must stay overnight in a hotel. Please make sure you are present in the designated waiting lobby at 7:00 am. Please inform Holiday Campers which hotel you are staying at and how many persons your party consists of. For a full list of designated hotels from which transfers are provided refer to Holiday Campers. If you are not staying in one of the designated hotels, pickups are scheduled between 8:00 and 8:30 am.

Personal liability

The personal liability is: \$2,500 for all categories. The insurance is invalid when the client appears to be negligent.

Out of hours service

This service is not available.

Pick-up time

Pick-up time: Mo-Sa between 9:00 and 10:30 am and between 1:00 and 3:00 pm. Afternoon pick-up is only available Monday-Friday.

Drop-off time

Drop-off time: between 09:00 and 10:30 am. A fee of \$30 per hour will be charged for each hour the vehicle is overdue.

Additional miles

Included in our rates are 60 miles per day. Additional mileage per day is available in the following packages: 100 Miles (= 40 additional miles per day). 150 Miles (= 90 additional miles per day). 200 miles (= 140 additional miles per day). Miles exceeding the pre-booked mileage packs will result in a \$0.40 charge per mile.

Convenience kit

PER VEHICLE: Set of Pots - Frying Pan - BBQ Grille - Mixing Bowl - Coffee Pot - Carving Knife - Cutting Board - Kitchen tissue - Serving Spoons - Scotch bright - Can/Bottle Opener - Dust Pan & Broom - Dish Cloth - Waste Basket/Bucket - Clothes Hangers - 2 Tea Towels - Mixing Utensils - Cork Screw per person: - Blanket or Comforter - Pillow & Pillow Case - Set of Sheets - Face Cloth - Hand Towel - Bath Towel - Dinner Plate - Bread Plate - Cereal Bowl - Cup & Saucer - Glass - Knife/Fork/Spoon - Tea/Kitchen Towels - Note: All tableware (plates etc) is non-plastic and is made of Corning/Corelle china or equivalent. Convenience Kits are charged per person.

Baby-/child seats

On request because of availability. The costs are \$39 excl. VAT per rental period, per seat. The age and/or weight of the child must be advised at time of booking.

Camping chairs

On request because of availability. The costs are \$9 excl. VAT per rental period, per chair.

Mountain bikes

On request because of availability. Mountain bikes are charged per rental period. Available are: 2 mountain bikes and a carrier, or 4 bikes and a carrier.

Preparation Fee and Weekend Surcharge

The Preparation Fee is a mandatory one-time charge per booking. The preparation fee covers:

standard kit, first tank of propane, first supply of toilet chemicals, vehicle outside cleaning. For all bookings commencing on Saturdays or Mondays, a weekend surcharge is applicable.

Vehicle Pick-Up

To pick-up your rented vehicle you need to be in possession of a number of documents: your ID, a valid driver's license, the rental voucher and a credit card in lead drivers name.

Vehicle Drop-off

It is important to provide us with your flight number prior to departure. The rental company monitors your flight to prepare the vehicle in time. You are advised to check whether the fuel tank is full and whether there is any damage to the vehicle that is not noted in the rental agreement when collecting your rental camper. All extras such as one-way charges, surcharges, child seats etc. must all be paid in full upon collection at the location. These additional options might be subject to local taxes.

Pets

No animals are permitted in our vehicles, excluding guide dogs.

Mechanical problems/repairs

Necessary repairs are refunded without previous authorization up to \$50.

The customer must provide receipts. If customers pay repairs exceeding \$50 without previous authorization, we will not refund. Clients assume full responsibility for any additional expenses incurred by reasons of a breakdown of vehicle. If a vehicle which had a breakdown and is in repair for more than 12 working hours, through no fault of customer, our responsibility to client is limited to refund the daily rate or a portion thereof (VIP coverage).

No refunds will be made for breakdowns in Death Valley (between June 15 and September 15), New York City, greater metropolitan area of Montreal and the city of Quebec (Canada).

Radio, air conditioning, refrigerator, microwave, any appliances, plumbing, generator and cruise are not considered breakdowns and no refunds are made for repair time to these items. There will be no refunds made for the early return of a rental vehicle.

Returning the vehicle

At the end of the rental period please return the vehicle undamaged at the agreed time to the correct location and Rental Company. It is wise to save the rental documents for a certain period after you returned the vehicle.

Maintenance and cleaning responsibility

Customers are responsible to check all fluid levels at each refueling. Refills of all fluids (except gasoline and propane) will be reimbursed at check-in upon presentation of receipts.

Gasoline costs are not included in rental price. Gasoline tanks are full at pick-up and must be returned full. Vehicles must be returned clean inside. Otherwise, cleaning charges may occur.

Accident

In case of an accident, customers must notify the police for a police report immediately, also inform the drop-off station within 24 hours and make full report in writing. CDW/VIP accident coverage is void if customer fails to follow these procedures.

Parking/traffic violations/toll roads

Customers are responsible for reporting and paying of all parking/traffic/toll road violations at rental termination. Non-reporting of parking/traffic/toll road violations will result in an administrative

charge of up to \$100. Non-reported parking/traffic violations plus administrative charge will be charged against customers credit card or will be collected at customers domicile.

Border crossing

Border crossing is on request for permission and possible additional charges.

Restrictions

All vehicles are restricted from: Mexico, unless an additional insurance is purchased - Death Valley from June 15 to September 15 - Logging roads, non-public roads and off-road driving - City of New York - Greater metropolitan areas of Montreal and Quebec (Canada).

Northern Travel Supplement

All rental vehicles traveling to Alaska, the Northwest Territories or the Yukon are permitted and must be confirmed in advance. A \$450 prepaid non-refundable supplement is required.