



RENTAL CONDITIONS McRENT

Please note: conditions for McRent can vary by country. Please refer to the respective conditions per country for details.

Camper rate includes:

Unlimited kilometers, statutory motor vehicle third-party liability insurance.

Camper rate is exclusive of:

Optional extra's and fuel.

Deposit/credit card

Upon collection of the vehicle, the driver needs to present a valid credit card in the driver's name. This will be used for the security deposit. The Rental Firm will reimburse the security deposit after the final rental account has been settled, as long as the vehicle is returned as required. Any charges incurred in addition to the hire charge paid in advance by the Hirer will be deducted from the security deposit when the vehicle is returned.

Cancellations

A cancellation by the Hirer, for whatever reason, can only be made in writing. The day Holiday Campers receives the written cancellation is regarded as date of cancellation. For a cancellation made up to 50 days before the start of the rental period, the cancellation charge amounts to 10% of the total rental charge, in case of a cancellation made 49 - 15 days before the start of the rental period, it amounts to 50% and in case of a cancellation made during the last 15 days before the start of the rental period, it amounts to 80%. At a later point of time or on the agreed date of start of the rental period or in the event the vehicle is not collected, the cancellation charge amounts to 95% of the total rental charge.

Insurance excess

The motorhome is covered by a statutory motor vehicle third-party liability insurance with an insurance cover of up to that varies by country.

Per case of damage, the hirer must bear an excess to a maximum amount that varies by country:

| | |
|---------------------|---------|
| Netherlands: | € 1.000 |
| Germany: | € 1.500 |
| Italy: | € 1.000 |
| Portugal: | € 1.500 |
| Spain: | € 750 |
| France | € 1.800 |

The excess is set off against the security deposit. Any damage not covered by the insurance, such as for example damage caused by alcohol- or narcotics-related unfitness to drive, by leaving the vehicle to an unauthorized driver, etc., are completely at the Hirer's expense. Any damage to the interior and/or the inventory is not covered by the insurance either so that respective costs of repair or replacement must be completely borne by the Hirer. The Rental Firm is not liable for any damage, whether direct or indirect, caused by acts of the Hirer.

Driver requirements

Netherlands: The driver must be at least 23 years old. In addition, the driver must have been in possession of a valid driving license required for the rented vehicle for at least 3 years.

Germany: The Hirer and any other driver must be at least 21 years old.

Italy: The Hirer and any other driver must be at least 21 years old. For groups Family Luxury and Premium, the minimum age is 25 years. The Hirer and any other drivers must have been in possession of a Class III / Class B or comparable national driving license for at least one year.

Portugal: The Hirer and any other driver must be at least 21 years old and must have been in possession of a Class B or comparable international driving license for at least two years. Any persons not resident in the territory of the EU must be in possession of an international driving license.

Spain: The Hirer and any other driver must be at least 25 years old and must have been in possession of a Class B or comparable international driving license for at least two years. Any persons not resident in the territory of the EU must be in possession of an international driving license.

France: The minimum age of the Hirer and of every driver is 21 years. Moreover, the Hirer and any other drivers must have been in possession of a valid Class B driving license for at least three years. The Hirer must be in possession of a valid identity card or passport.

Other minimum ages can apply for the larger vehicles.

Minimum rental period

The minimum rental period is 7 days, different minimum hire periods can vary during holiday seasons.

Transfers

No transfers can be arranged.

Picking up /dropping of the vehicle

The motor home is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Firm shall be entitled to charge an amount for the cleaning of the interior. If the tank of the vehicle should not have been filled up, we charge the petrol costs as well as cost of work (€25). Any missing or defect items of the inventory list will be invoiced to you. Any possible retention will be set off against the security deposit.

Changes

An extension of the agreed rental period is only possible after the rental firm has given its respective approval. If the rental firm has not given its approval, the hirer must pay, for every day or part of a day that the vehicle is returned late, a contractual penalty according to the respective weekly rate plus an amount of € 400.00. This shall not apply in case the hirer can prove that the rental period was exceeded due to a technical defect of the vehicle and that the hirer notified the rental firm of that defect immediately after it had occurred.

If the vehicle is returned early before the agreed rental term has expired, there will be no refund of rental charges.

Pick-up and drop-off times as shown in the rental contract are binding. On Saturdays collection and return are only possible by prior arrangement. This will incur an additional charge, to be agreed.

Netherlands: The rental period begins, according to the date set forth in the rental contract, on a working day after 4 p.m. (as agreed) and ends on a working day at 10 a.m. Upon request, the vehicle can also be made available or returned on a Saturday for an additional charge and exclusively if that has been agreed before. It applies to all days that a contractual penalty shall be payable if the vehicle is returned after 10 a.m.

Germany: Vehicles can be collected from Monday to Friday between 2 pm and 5 pm. They can be returned from Monday to Friday between 9 am and 11 am.

Italy: Vehicles can be collected from Monday to Friday between 2 pm and 5 pm. They can be returned from Monday to Friday between 9 am and 11 am.

Portugal: Vehicles can be collected from Monday to Friday between 3 p.m. and 6 p.m. They can be returned from Monday to Friday between 9 a.m. and 12 noon.

Spain: Vehicles can be collected from Monday to Friday between 4 p.m. and 7 p.m. They can be returned from Monday to Friday between 10 a.m. and 12 noon

France: Vehicles can be collected from Monday to Friday between 2 pm and 5 pm (except on public holidays) at a time to be agreed upon with the rental station. In any case, the vehicle must be returned on the agreed day between 9 am and 11 am (Monday to Friday, except on public holidays) at a time to be agreed upon with the rental station. A return on Saturdays is possible, subject to prior arrangement with the Rental Firm and against payment of an additional charge.

One-ways

Against a charge to be paid in advance, the motor home can be returned at another McRent station, which, however, can only be done when approved by the Rental Firm and agreed before the beginning of the rental period.

Travel restrictions

Journeys abroad within Western Europe are permitted. Journeys to countries outside of Europe are subject to the prior approval of the Rental Firm. Journeys to areas affected by war or crisis are prohibited.

Infringements

All costs incurred as a consequence of criminal activities or traffic offences committed by the Hirer or a passenger are to be borne by the Hirer. Any fines imposed are charged to the Hirer's account.

Pets

In view of the experience we had in the past, it is not allowed to carry along any pets in the motorhome, unless with the prior approval of the Rental Firm.

Number of persons

It is not allowed to use the motorhome with more persons than prescribed by law for the respective vehicle type (= specified number of seats and beds). After loading, the total weight must not exceed the permissible gross vehicle weight stated in the vehicle registration certificate (e.g. 3.500 kg), i.a. in connection with the driving license Class B (up to 3.500 kg) or C (> 3.500 kg).