



RENTAL CONDITIONS EUROMOTORHOME

Camper rate includes:

Unlimited kilometers, full comprehensive insurance (except for the first €600), VAT 16%, preparation costs (first bottle of gas and WC chemical fluid, 24-hours road assistance (valid in all European countries), maintenance (according to the hiring contract norms), free parking for your car during the services.

Camper rate is exclusive of:

Optional extras.

Deposit/credit card

A basic refundable security deposit of \$600 will be deducted from a valid credit card plus all local charges. The motor homes are insured according to law, with a €600 deposit. For that reason, if there were any accident during the term of the rental contract, the customer is responsible for that amount. The customer will be responsible of any civil responsibility caused by any fact or circumstances that are not reflected in the voucher.

The deposit will be refunded after checking the vehicle by the technical service, who will decide with a detailed note, if there is any damage caused due to incorrect use. If the valuation of damages could not be made immediately, Euromotorhome would have 30 days to refund the remaining deposit, with deduction of costs for the caused damages.

Cancellations

If the customer cancels the reservation, penalties shall be applied to the advance payment or deposit:

- If the cancellation is notified at least 30 days before the commencement of the hiring 50%.
- If it is notified between 30 and 16 days before the commencement of the hiring 80%.
- If it is notified within 16 days before the commencement of the hiring 100%.

Insurance excess

The insurance excess is €600 on theft, loss or damages on/to the vehicle.

Driver requirements

Vehicles can only be operated by qualified drivers of 25 years of age or older. All drivers must have a valid and identifiable driver's license, for at least 3 years. Your driver's license and foreign passport are required as identification and will be verified. All drivers must be identified, authorized, and must sign the rental contract.

Minimum rental period

The minimum rental period for all motorhomes is 7 days. Shorter rentals are on request.

Changes

If the hirer, by his / her own decision, starts the rental late or finishes earlier as booked, he will have no right to any refund.

If the customer wants to extend the rental period of the scheduled days, he /she will have to communicate with the rental center, at least three days prior to the end of the contract. The possible

confirmation of extra time will be subject to availability at that moment, without any kind of obligation by the Euromotorhome. A charge of three days rent will apply.

Transfers

Our facilities in Madrid, Málaga and Barcelona; offer free transportation from/to airports on these cities. Transfer services from/to hotels in the cities are always subject to availability. The deliveries or returns of vehicles at any Spanish airport are possible with a surcharge. Free service between Euromotorhome branches is subject to availability, in the case of unavailability extra charge of €200 each service will apply. Deliveries and/or returns in other cities different than Madrid, Barcelona or Málaga: Minimum rental time 10 days, extra charge of €250 each stretch (Subject to availability).

In the case of transfers confirmed in the reservation for airport pick-up, the following rules will apply:

- a) In the case of domestic flights, Euromotorhome staff will go to the arrival hall of the relevant main concourse 30 minutes later than the scheduled time of arrival. Passengers must therefore wait in or around the aforementioned hall, if exiting before that time.
- b) In the case of international flights originating in the European Economic Community, the estimated exit time is, likewise, at least 30 minutes.
- c) For international flights originating outside the European Economic Community, Euromotorhome staff will proceed to the arrival hall in the main concourse 60 minutes after the scheduled or actual landing time, and passengers must follow the same instructions as for domestic flights.
- d) If, once the flight has landed, the passenger has not exited in the time specified in the aforementioned sections, Euromotorhome will wait a maximum of 45 minutes, after which the customer will be obliged to contact the Reservations Switchboard and make his or her own travel arrangements to the branch, or else pay €100 expenses, in addition to being liable for other costs for out-of-hours handover.

It is therefore recommended that your passengers are warned of this eventuality, in order that they immediately contact the Reservations Switchboard in case of lost luggage or other items, in order to avoid the aforementioned surcharges.

Picking up the vehicle

Delays in deliveries and/or returns who results in opening the branch open outside the normal operation hours including the necessary time to make the transfer services from/to airports or others, costs will be EUR 100,00, if the excess time is more than 1,5 hours the extra charge will be €200.

Dropping off the vehicle

The prices shown include maintenance cleaning of the vehicle interior as well as the whole exterior; nevertheless, when the vehicle is returned with the interior soiled, Euromotorhome may charge the customer a variable amount of between €40 and €100 euros, depending on its general state and the criteria of the Euromotorhome service technicians.

Vehicle size

Euromotorhome will always provide the category or vehicle officially confirmed, in cases of accident, breakdown or late-return of the assigned vehicle; Euromotorhome reserves the right to substitute the reserved vehicle and category with any other category group higher than reserved. The aforementioned will give no right to any entitlement to any reimbursement or compensation, as an upgrade is always to a vehicle with a higher cost per day.

Household kits

Motorhome equipment is available for an additional fee and is charged €100 per vehicle.

Optional extras

Outdoor camping table and chairs €40 per vehicle

Baby seats, first one fee, second €35 per rental

Only for group C, D, E, G, H and I the following extras can be booked:

Air conditioning in cabin €10 per day

Television €15 per day

Bicycle rack €5 per day

Mileage

Unlimited kilometers are included.